



# DuPont™ Corian®

10-Year Limited Residential Warranty\*

**Your new Corian® solid surface installation entitles you to certain quality assurance standards as provided in this Residential Limited Warranty. To obtain information and service under this warranty, contact the source from whom you purchased your DuPont™ Corian® installation or DuPont at [www.Corian.com](http://www.Corian.com) or call 1-800-426-7426.**

## General Residential Warranty Guidelines

The following limited warranty applies to you, the owner of a permanent installation of Corian®, when installed by a DuPont authorized fabricator/installer and purchased after November 1, 2004 in the United States and Canada. DuPont, at its option, will repair or replace, Corian® product if it fails due to any manufacturing defect (as determined by an authorized warranty service agent) during the first 10 years after initial installation, except for damage caused by physical, chemical or other abuse, damage from excessive heat, use in certain applications, or acts of nature.

“Physical, chemical or other abuse” includes any use of the installation that is unreasonable considering the normal and expected uses of such installations in a residence, and includes, but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the countertop or in the sink, or product which has not been maintained in accordance with the DuPont Care and Use Guide, which is available on this website.

“Excessive heat” means exposure to heat of such a degree that white marks, white rings or cracks appear on the product. Cracking around a cooktop may appear by permitting cookware that is on or partially on a heating element to overhang the countertop causing excessive heat on the countertop or from using high temperatures for excessively lengthy periods of time. Common sense should be exercised by using a rubberfooted trivet when putting a hot object directly from a heat source onto the product or when exposing the product to heat.

“Acts of nature” include, but are not limited to, exposure to the outdoors, weather effects and fire.

This warranty does not cover products made by other suppliers or manufacturers, nor does it cover installations of Corian® which are not performed by DuPont authorized fabricators/installers. The warranty covers seam performance but not appearance. Silicone seams do not constitute part of the Corian® installation and accordingly are not covered by this warranty. Furthermore, this warranty does not cover any damage to Corian® caused by or arising out of improperly installed, used or maintained appliances (including garbage disposals) which are either built into Corian® or placed or stored on Corian®.

Subject to the conditions below, this warranty is transferable to the next purchaser of your home providing the new owner writes to DuPont to register the installation under the new owner’s name. If after, or during installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

This warranty is for countertops, vertical applications, backsplashes, DuPont manufactured sinks and vanities, and does not include uses of Corian® in applications such as, but not limited to, saunas, shower pans, steam rooms or outdoor uses in, including by way of example only, RVs, grill tops, outside counters and boats. In-carton products purchased in retail outlets are not covered by this installed warranty and should be returned to the retailer from whom you purchased such product.



## Repair or Replace

DuPont will repair any area of the installation that has a manufacturing defect. If a repair is not possible, DuPont will replace the defective area of the installation. DuPont will pay for the cost of the product, labor involved in the removal and replacement of the original installation of product only and for plumbing and electrical disconnect and reconnect charges to the extent determined necessary by DuPont or its warranty service agent. You will be responsible for any other costs associated with or arising out of the repair or replacement. Whether DuPont performs repair or replacement of your installation, we will seek to obtain the best possible result, but exact color match cannot be guaranteed. Should we elect to replace your Corian® installation, your warranty will continue from the original date of installation and not from the date of repair or replacement.

## Specific Rights

DuPont's obligation to you is limited solely to repair or replacement of the Corian® product purchased, including necessary reasonable labor charges as noted above. No implied or expressed warranty of merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Corian®. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You shall reasonably cooperate with DuPont or its representatives in their efforts to perform their obligations under these warranties.

To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont which demonstrates proof of purchase of the Corian® installation, clearly showing both the date of purchase and that the installation was performed by a DuPont authorized Corian® fabricator/ installer.

The foregoing is the only warranty made by DuPont for Corian® solid surface. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of DuPont with respect to such products. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by an authorized employee of DuPont.

This warranty gives the purchaser specific legal rights; other rights may also be available which may vary from state to state or, in Canada, from province to province.

This Residential 10-year Limited Warranty coverage for DuPont™ Corian® is your ultimate assurance of lasting quality. For more information about this warranty, please contact DuPont™ Corian® directly by writing or calling:

*\* This warranty policy effective November 1, 2004.*

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**corian.**

SOLID SURFACES



*The miracles of science™*

**Caring for  
DuPont™ Corian®  
Solid Surface**



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**corian.**

DuPont™ Corian® solid surface was created for a lifetime of easy care. Just follow the simple guidelines listed here to help you keep your Corian® surfaces looking fresh.

## **Routine care of Your Corian® Countertop**

There are three types of Corian® countertop finishes: matte/satin, semi-gloss and high-gloss\*. Most countertops are finished with a matte/satin finish. All Corian® sinks have a matte/satin finish.

Soapy water, ammonia based cleaners (not window cleaners as they can leave a waxy build up that may dull the surface) or commercially available solid surface cleaners will remove most dirt and residue from all types of finishes. Stubborn residue will require a little stronger cleaner. Follow the recommendations on the next page to properly clean your countertop and sink.

Experience has shown that a film builds up on the surface if water is left to dry on the countertop. This film will dull the look of the countertop making the finish appear blotchy and uneven. To prevent build up of the film, it is very important to wipe the countertop completely dry after spills and cleaning.

Some colors of Corian® may require more frequent cleaning to maintain a uniform finish. Darker colors tend to require more attention than lighter colors. Over time, even with proper care, your countertop will acquire a patina, changing the appearance of the finish. You may restore the look of the original finish by following the refurbishing guidelines on the next page.

## **A KEY TO KEEPING YOUR COUNTERTOPS LOOKING GOOD IS TO THOROUGHLY RINSE AND WIPE COMPLETELY DRY AFTER CLEANING.**

\*Contact your local authorized DuPont™ Corian® retailer or DuPont™ Corian® Certified Fabricator Installer if you are uncertain what type of finish is on your countertop.

# COUNTERTOPS

## CLEANING ALL FINISHES

**Most Dirt & Residue** Use soapy water, ammonia based cleaner, (not window cleaner) rinse and wipe completely dry. Commercially available solid surface cleaners, such as Clean EnCounters® will also work well.

**Preventing Hard Water Marks** Rinse and wipe completely dry after cleaning; clean up spills before they dry.

**Removing Hard Water Marks** Use cleaner formulated for removing hard water marks, such as CLR® or Lime-A-Way®.

**Difficult Residue** Spray residue with Deep Cleaner for DuPont™ Corian® from Stone Care International. Follow instructions on the bottle. If residue persists, repeat process. Wash area with soapy water, rinse and wipe completely dry. If residue persists, follow steps below for removing dulling film.

**Disinfecting** Occasionally wipe surface with dilute household bleach - 1:100 (5 Tbsp. of bleach to 1 gallon of water. As recommended by the Centers For Disease Control and Prevention for disinfection of surfaces.)

- Avoid getting the bleach solution in your eyes or on bare skin. Always follow the bleach manufacturer's safety instructions when working with bleach.
- To enhance the gloss level on semi-gloss and high-gloss finishes, use a countertop polish such as Countertop Magic®, Hope's® Perfect Countertop® or Enhance Countertop Polish®.

## SINKS & LAVATORIES

**Cleaning** Follow procedures above or use Soft Scrub® and a Scotchbrite® pad to remove residue. Rub Scotchbrite® pad over entire sink to blend in finish.  
NOTE: Do Not Use Scotchbrite® pad on countertop surface as this will dull the surface!

**Disinfecting** Fill your sink ¼ full with diluted household bleach (5 Tbsp. bleach to 1 gallon water). Be sure to get some of the solution into the overflow opening to disinfect. Let the solution stay in the sink for 15 minutes; then wash sides and bottom as solution drains. Rinse out the sink with water.

CLR® is a registered trademark of Jelmar

Lime-A-Way® is a registered trademark of Reckitt Benckiser, Inc.

Scotchbrite® is a registered trademark of 3M Company

Soft Scrub® is a registered trademark of The Dial Corporation

Countertop Magic® is a registered trademark of Magic American Corporation

Hope's® Perfect Countertop® is a registered trademark of The Hope Company

Enhance Countertop Polish® is a registered trademark of Eastern Marble and Granite Supply

Clean EnCounters® is a registered trademark of Stone Care International

Deep Cleaner for DuPont Corian® is a registered trademark of Stone Care International

## **Preventing Heat Damage**

While DuPont™ Corian® is heat resistant, as with all countertop materials, it is important to minimize direct heat exposure to protect your surface and investment.

## **DO NOT PLACE HOT POTS, PANS, ETC., DIRECTLY ON THE COUNTERTOP SURFACE.**

Always use heat trivets or hot pads when placing hot objects on any surface. Always use a trivet under portable heat generating appliances such as a toaster oven. Allow cookware to cool before placing it into a Corian® sink.

## **Preventing Other Damage**

In most cases Corian® can be repaired if damaged. Be sure to follow these guidelines to help you prevent permanent damage to your Corian®.

- Avoid getting strong chemicals, such as paint removers, oven cleaners, etc., on your Corian® countertop. If a spill does occur, promptly flush the surface with water to fully rinse off the chemical.
- Do not cut directly on Corian® countertops. Use a cutting board.
- Boiling water alone will not damage your Corian® sink; however, it is a recommended practice to run cold water from the faucet while pouring boiling water into the sink.

## Removing Blotchy Appearance Or Fine Scratches

You may notice that the surface of your countertop begins to look blotchy. Typically this is caused by leaving hard water to dry on the surface which will leave a film of minerals. To remove blotchy appearance or fine scratches:

- Pour some mild abrasive liquid cleanser, such as Soft Scrub®, on a damp sponge or cloth and rub over area using small circular motions, from the front to the back, then side to side, overlapping the circles until the entire area has been cleaned.
- Thoroughly rinse the top with clean water and Wipe Surface Completely Dry.
- Check to see if blotchiness is gone. If not, repeat procedure applying more pressure on the sponge or tag.
- Continue over all affected areas until all film is removed.

Note: While this procedure may remove or minimize the look of very fine scratches, other deeper scratches may remain. They may be removed by following the procedure below or you may wish to hire a professional refinisher to refinish your countertop. Contact the Authorized Corian® retailer from whom you purchased your Corian® solid surface product to inquire about getting a quote for refinishing.

## Removing Minor Cuts and Scratches\*

Because the solid beauty of Corian® goes all the way through, DuPont™ Corian® solid surfaces are renewable. You can remove minor cuts and scratches yourself by following these instructions.

- First, wash the area where the scratch is located, following the instructions found in this guide, to remove any film on the surface as this film may clog the cleaning pads. With the surface still wet, start rubbing with the peach colored side of the abrasive pad. Use a light touch. Pressing too hard may actually leave deeper scratches. Rub over the scratch using a straight line motion. Periodically switch rubbing direction ninety degrees. Rinse pad periodically during this process to remove any built up residue. Be sure all of the scratch is removed.
- Clean top with water and dry thoroughly. Check to see if sanded area blends with rest of top. Please note that sanded area may not perfectly match remainder of top. If necessary, turn pad over and repeat process. Rub over a large area to blend in sanding.
- If needed, continue the sanding process using the Aqua colored pad and if necessary the Gray color pad until the desired gloss level is achieved.
- Rinse out all pads used and allow them to air dry before putting them away.
- An alternative to refinishing, is to contact the Authorized Corian® retailer from whom you purchased your Corian® solid surface product to inquire about getting a quote for refinishing.

\*Contact your local authorized DuPont™ Corian® retailer or DuPont™ Corian® Certified Fabricator Installer if you are uncertain what type of finish is on your countertop.

## Sources for materials mentioned above:

Clean EnCounters®

Deep Cleaner for DuPont™ Corian®

Abrasive Pads

Countertop Magic®

Hope's® Perfect Countertop®

Enhance® Countertop Polish

Scotchbrite®

Soft Scrub®

Lime-A-Way®

CLR®

Stone Care International (800) 839-1654

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Micro-Surface Finishing Products, Inc.,  
(800) 328-9248

Magic American Corporation (800) 321-6330

The Hope Co. (800) 325-4026

Eastern Marble and Granite Supply  
(800) 643-8818

Local Supermarket or hardware store

Local Supermarket

Local Supermarket

Local Supermarket

## Guaranteed Quality

With proper care, your Corian® countertop can stay looking like new. Your DuPont™ Corian® solid surface carries a 10-Year, Limited



**LIMITED  
WARRANTY**  
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Residential Warranty. If you decide to sell your home, your warranty is transferable to the new owners. For complete details, go to our website ([www.countertops.dupont.com](http://www.countertops.dupont.com)) and review the warranty literature under customer care.

**For more information,  
visit our website at  
[www.countertops.dupont.com](http://www.countertops.dupont.com)  
Or contact your local authorized  
DuPont™ Corian® retailer.**



**corian.**